



**Muskingum County Library System**

Jul 5, 2022

Dylan Banta  
John McIntire

Dear Dylan,

Thank you for your consistent displays of excellent customer service for your community!

***Your work with a patron creating labels was heartwarming. I know that it took a lot of work to create those individual labels and I also know how much she appreciated it. I too appreciate your willingness to assist our patrons when no one else is available. Thank you for continuously stepping up to make MCLS a place to turn to for our patrons in need of technical assistance.***

The MCLS mission is to “open doors for curious minds, foster a love of reading, encourage exploration and discovery, enable learning, and inspire creativity by connecting people with information, ideas, and each other.” You exemplify this in your customer service. Thank you!

Sincerely,

Suzanne Helms  
Adult Services Manager

cc: Personnel file  
cc: JOE DUSENBERY